



March 15, 2020

At Vygon USA, the safety and well-being of our employees and our customers is always our priority, and we recognize the important role we play in manufacturing and providing medical products during this critical time. We are actively monitoring the COVID-19/Coronavirus situation and taking steps to maintain our supply chain and help keep our communities safe. We wanted to share with you some steps we are taking.

1. Aligning with Public Health Authorities

We have a team dedicated to our response to this pandemic and have Business Continuity Plans to ensure the continuation of services. We are closely monitoring updates from the [Center for Disease Control](#) and the [World Health Organization](#) regarding COVID-19. We will continue to seek guidance from these agencies, public health officials and government agencies on an ongoing basis.

2. Protecting Our Employees and Customers

As our employees interact with customers and the general public, we have taken steps to limit exposure to the virus. We have stopped all domestic air and international travel, are postponing large-scale events, limiting the size of meetings, providing remote-work solutions, and continue to reinforce safe behavior.

3. Assisting Our Employees

We are in continuous communication with our employees reminding them about the importance of good hygiene, providing them with health education and support whenever needed. Employees who feel ill have been instructed not to report to work. Currently none of our employees have tested positive for COVID-19.

4. What We Ask of You

We are taking every precaution to ensure the safety and health of our communities, but we need your help. If you are experiencing flu-like symptoms and have a scheduled appointment, please let your Vygon representative know so that we can discuss options with you to ensure our collective well-being.

As always, thank you for being a customer and for your continued trust as we manage through this time of rapid changes together.

Peter Ciriello
Chief Executive Officer